



P.O. Box 10  
420 River St  
Lockhart, SC 29364  
www.lockhartpower.com

2006-193-EG  
284157

ACCEPTED FOR PROCESSING - 2019 April 16 8:20 AM - SCPSC - 2006-193-EG - Page 1 of 11

April 12, 2019

Jocelyn Boyd  
Chief Clerk and Administrator  
The Public Service Commission of South Carolina  
P. O. Drawer 11649  
Columbia, South Carolina 29211

**RECEIVED**

APR 16 2019

PSC SC  
MAIL / DMS

Re: Public Service Commission of South Carolina  
Request for Information on Termination

Dear Ms. Boyd:

Enclosed please find ten (10) copies of Lockhart Power Company's response to the Public Service Commission's request for information on termination of electric service. The requested data was also provided under separate cover to the Office of Regulatory Staff. This response covers the 1<sup>st</sup> Quarter of 2019 and includes the following items:

1. Total number of customers whose services have been terminated (voluntary & involuntary).
2. Daily number of customers whose services have been involuntarily terminated.
3. Reasons for the involuntary terminations.
4. Average duration of involuntary terminations (in days).
5. Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service.

Please let us know if you have any questions concerning this information.

Kind Regards,

A handwritten signature in dark ink, appearing to read "Janet H. Gaston".

Janet H. Gaston  
Assistant Business Controller  
Lockhart Power Company



## Quarterly Report on South Carolina Terminations

1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL # OF TERMINATIONS
Jan-19	70	26	96
Feb-19	39	23	62
Mar-19	43	22	65
Total	152	71	223

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

Jan-19			Nov-18			Dec-18		
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TOTAL	68	2	TOTAL	39	0	TOTAL	43	0

4.) The average duration of involuntary terminations (in days)

MONTH	AVERAGE OUTAGE DURATION IN DAYS
Jan-19	1.36
Feb-19	2.13
Mar-19	0.36
Average	1.28

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining

**Company Response** Company procedures in effect governing involuntary terminations are unchanged since the last report.



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